

Personal Statement

As a proactive Developer at SaleCycle I am excited about the opportunity to use the skills I have gained in my career so far to continue my growth. With experience of fully immersing myself in the company's technological environment since joining the company I'm confident I will be able to do the same in my next role and contribute to the growth of a company.

In my current role as a Developer, I have gained valuable experience working with complex client sites. This has enabled me to navigate intricate technical environments, identify challenges, and create effective solutions that cater to clients' unique needs.

Additionally, I have also contributed to areas outside of my role with one instance being when it was established in one of our daily stand ups that following multiples internal system updates, the generator we use when creating a new script via a scaffolding system (Yeoman) was lacking important information which we would then need to add every time we create a new script. Following this I took time to look at the repository for this generator and was able to learn Inquirer.js and JSP in order to update the generator to fit our needs.

In my role and previous jobs I have also maintained a high commitment to clear communications. As part of the implementation team at SaleCycle I am conscious that with so much information being passed on through different teams to the client some information can become diluted or even lost in translation when working with a client from overseas, due to this I make an effort to understand all aspects of our solutions so that I can provide support to the onboarding consultant I work with and even attending calls to explain processes directly to our clients when more in depth knowledge is required which the consultant may not be able to provide themselves. This communication skill also reaches to supporting other developers, clearly explaining processes and decisions I have made in an effort to grow as a team.

Thank you for taking the time to read through my application, I'm confident that my commitment to making myself a 'go-to' person and my proven track record of being initiative, innovative and quick to learn will prove to be a great asset in the next stage of my career

Experience

Junior Developer/Developer, SaleCycle July 2022 – Ongoing

Tech – TypeScript, MySQL, Cucumber (BDD Testing)

- Working alongside an onboarding consultant to create and maintain bespoke scripts using TypeScript with an internal business API to integrate with clients' websites to consume and track data, interfacing and utilising our core API for functionality.
- Writing tests with Cucumber to guarantee the scripts we create have the intended functionality
- Using SQL, Looker and Amazon Cloudwatch to monitor the data we are capturing and for any errors that may occur to ensure our solutions perform as intended.

- Advising colleagues from other departments regarding the capabilities of the scripts we write such as what data we can capture and how we can use this data to provide services to retain, re-target, and re-market to customers browsing on sites in the most specific means possible.
- Investigating prospective websites for the sales teams, specifically indicating what opportunities and possibilities we have based on the data we can capture with our script, to help said company pursue the most successful campaign respective to what data is available to us.
- Collaborating with onboarding consultants, client managers of existing clients and with the Sales teams, analysing the data available to us to assist in making pin-point suggestions to implement or improve our solutions.
- Assisting the Support team when caseloads were too high in order to assist in resolving issues occurring with existing clients.
- Primarily worked exclusively with TypeScript, would also assist our Design team who provided the HTML and CSS design for our remarketing solutions.
- Used Handlebars to render JavaScript within the HTML and CSS templates of our email re-marketing and on-site solutions

Junior Software Engineer & Mentor, Northcoders *January 2022 - June 2022*

Tech – Javascript, Node.js, React, PostgreSQL

- Support students in coding bootcamp, providing individualized explanations, debugging assistance, and code reviews.
- Contributed to internal projects, including designing sprint tasks and collaborating on a React and Firebase polling app for lectures.

Coding Bootcamp Student, Northcoders *September - December 2021*

Tech – Javascript, Node.js, React, PostgreSQL, Express

- Completed a comprehensive 13-week coding bootcamp, gaining proficiency in fundamental coding, front-end, and back-end development.
- Applied skills attained throughout the duration of the course to build a notable front-end and back-end project using React for the front-end with Express and PostgreSQL utilised for the back end tested with Jest.

Customer Service Advisor, Cleva-UK *2020 - 2021*

Fraud Expert, Barclays *2020*

Customer Service Advisor / Subject Matter Expert, Capita - National Trust *2016 - 2020*

Education

Liverpool Hope University: *2012 – 2015*

History BA (Hons) – 2:1

St Aidan's Sixth Form: *2010 - 2012*

English Literature & Language: B

History: B

Philosophy & Ethics: B

St Aidan's Catholic School: *2005 – 2010*

9 GCSE's A-B including Maths & English